



Zips 6-Port & 12-Port Alarm Units FAQs

Simple. Flexible. Secure.

Q: What power source is needed to use the new 6-port and 12-port zips?

A: Power source PS512 supplied by InVue.

Q: Can the Zips alarm units be daisy chained/connected together?

A: Yes, up to four Zips alarm units can be daisy chained together for a maximum of 48 ports on a single PS512 power source.

Q: What is the length of the daisy chain?

A: 1 meter.

Q: Can existing Zips sensors be used with the new Zips 6-port and 12-port alarm units?

A: Yes, all existing Zips sensors are compatible with Zips 6-port and 12-port alarm units using the Zips adapter provided by InVue. For new installations it's recommended to use new sensors with a USB-C connector, eliminating the need for an adapter.

Q: Do these Zips supply power to the devices it secures?

A: No, the new Zips do not supply power. They are alarm-only units. However, power injection sensors can be used with the alarm unit if needed.

Q: Do the 6-port and 12-port Zips have their own sensors?

A: Yes.

Q: What is the connection type of the new sensors?

A: The new sensors are USB-C connection type and 2 meters in length.

Q: Can Zips be undermounted?

A: Yes, Zips undermounting within a fixture is the recommended installation, as the alarm unit itself does not have a plunger on the bottom.

Q: How can the new Zips alarm units be mounted?

A: The alarm units can be affixed using a secure non-slip PSA or screw mounts.

Q: Are all IR key models compatible with Zips 6-port and 12-port alarm units?

A: IR3 and IR4 OneKEYs are compatible with Zips 6 and 12-port alarm units.

Q: Do the Zips 6-port and 12-port alarm units have a backup power source?

A: Yes, there is a rechargeable internal battery that can last up to 36 hours.

Q: Does the internal battery ever need to be replaced?

A: No, the internal battery is rechargeable and never needs to be replaced, ensuring a low total cost of ownership.

Q: How many positions are supported with the Zips 6-port and 12-port alarm units on a single power source?

A: A single power source can support up to 48 positions (maximum of four (4) 12-port alarm units).

Q: How many alarm units can be supported by a single IR Dot?

A: A single IR Dot can support up to four (4) alarm units.

Q: How much time is allotted to disarm the sensors once disarmed using the IR Key?

A: 30 seconds.

Q: Do Zips 6-port and 12-port alarm units have LED indicator lights?

A: Yes, both the alarm units and sensors have LED indicator lights.

Q: Are the new alarm units compatible with LIVE Access?

A: Yes.

Q: Will the IR Dot disarm the entire chain when used?

A: Yes, the IR Dot will disarm the entire chain that is connected to it for 30 seconds, then the system will rearm if there is no action. Note that if a sensor is removed (or added) during the 30 second disarmed period, the entire system will instantly rearm.

Q: If there is an active alarm ringing inside of the chain, can the IR Dot disable the alarm without disarming all of the other products connected it?

A: Yes, the IR Dot will only silence the alarm. It will not disarm all the other products in the chain.

Q: When an alarm is triggered, does it sound from the alarm unit associated with the alarm, or do all alarm units within the Zips chain alarm?

A: Only the box that has the alarm event will produce an audible alarm (with flashing LED on both the alarm unit and the IR Dot). Note that when a OneKEY is used to silence an alarm, all sensors will remain armed, such that system security is maintained.

Q: What in-store events can trigger an alarm?

A: While the system is armed, the following will trigger an alarm:

- Unplugging or removing a sensor from merchandise
- Unplugging a sensor from its adaptor (between the sensor and the alarm unit)
- Unplugging a sensor or adaptor from the alarm unit
- Cutting a sensor or adaptor cable

Q: Will the new 6-port and 12-port alarm units be compatible with the S2865 and Zips 3.0 external IR Dot?

A: No. The new IR Dot has been specifically designed for Zip 6-port and 12-port alarm units. It will not work with Zips 3.0 or S2865 boxes.